

WPH Over the Garden Wall

Your supported housing newsletter



April 2011

Rule Britannia, Britannia rules the waves....



On 10th March ninety one of our supported residents took a trip to Southport for a "British Day" held at the Talbot Hotel. The two coaches were paid for by funding from the WPH Community Grant.

Having arrived at 12 noon, everyone sat down at 12.30 to enjoy a traditional roast beef lunch followed by apple pie and custard.

After lunch there was a chance to work off all those extra calories by singing and dancing along to a selection of British classics, including some wartime favourites. And audience participation didn't stop there when a couple of residents took over the microphone for a couple of solo numbers! The whole event was rounded off by some patriotic flag waving and a very enthusiastic rendition of Rule Britannia.

The event was so popular that a number of residents were unable to book a seat on the coach so another trip is being organised for April.

Safeguarding Children and Vulnerable Adults

As a registered provider, WPH has a duty to report any situation or circumstance that a reasonable person would regard as a cause for concern. We should alert the appropriate agencies if the issue is not one that can be dealt with internally.

All concerns reported by staff are taken very seriously and are followed up by a team of senior officers who are responsible for making any onward referrals to the appropriate agencies.

If you have any concerns, please speak to your Support Officer or a member of the Supported Housing Team on 0151 606 3000.

Easter is just around the corner....

Are you feeling creative? Then, please join us for the best Easter Bonnet Competition and have a chance of winning £25 of High Street vouchers. The competition is being held at the following venues:

FRIDAY 15TH APRIL 2011
Rock Ferry Library at 2pm

THURSDAY 21ST APRIL 2011
Vittoria Court at 11 am
Sunningdale at 12 noon
Brackendale at 1 pm

Two bonnets will be selected from each area and the winner and runner up from these final eight will be chosen during week commencing 25th April 2011 (venue to be confirmed) and will be put on display in Europa Boulevard.



Alternative language
on back page



Call 0151 606 3000 for your copy in large print or Braille

Resident Involvement

Hello everyone,

Since our last issue, there were many Christmas festivities held across the schemes, not least the trip to the Mollington Banastre (see page 3).

At the end of January, residents of Sunningdale enjoyed an afternoon of free entertainment in the Sandbrook Centre provided by the Lancashire Cricket Club. There was an opportunity to sing and dance along to some favourite tunes as well as play bingo and join in a raffle.

On 17th February a small group of residents met at Sunningdale for a WW2 reminiscence afternoon. People chatted about their own personal experiences during this time. It is hoped that we can continue these informal get-togethers on different topics.

The Golden Circle Club at Sunningdale raised £200 for Claire House from their Christmas draw.

While refurbishment work continues at Barncroft, all events are being held at the Kylemore Centre. There is bingo on alternate weeks on a Friday and



a 4-weekly quiz on Tuesdays. Both are held in the evening and all residents are invited to attend from the area.

In addition to the chair-based exercise sessions at Brackendale every Tuesday morning at 11am there is now a Reading Club at noon. Perhaps this is something other schemes would like to set up? Let me know!

Not only is Easter just around the corner, but we will also be celebrating the Royal Wedding. If you are organising a street party in your area, we'd love to hear all about it and include photos in our next issue.

Later on in June a Big Lunch has been organised at the Scout Hall in West Kirby for the Black Horse Hill residents and surrounding schemes. If you would like to organise a similar event in June, please contact your Support Officer or me.

"Thank you" to those residents who have provided such positive feedback to WPH about the various events that take place. Please take time to tell us what you think, good or bad! You can contact me on 0151 666 6030. Don't forget to check the Forthcoming Events on the back page for details of similar events.

Until our next issue, keep healthy and active.

Sue



Q&A You ask, we answer...

Q: I have been getting a lot of telephone calls from companies trying to sell me their services or products and they can be quite persistent. I have also had some calls where I answer the phone and no-one says anything. Is there anything I can do to stop these unwanted calls?

A: The best way to tackle this problem is to register with the Telephone Preference Service (TPS). This is a free service, which allows you to register your wish not to receive unsolicited sales and marketing telephone calls. It is a legal requirement that companies do not make such calls to numbers registered on the TPS. Registration can be done by calling the TPS Registration line on 0845 070 0707 or on-line at www.tpsonline.org.uk. It normally takes 28 days to become effective. If you continue to be troubled by "silent" calls, you may also like to register with another service called Silent CallGard. You can register with them by calling 0844 3722325. This service is free for 12 months.

Medieval Entertainment at the Mollington Banastre

Back in December, our supported residents took a trip to Chester to experience Christmas Medieval style!

One hundred and forty of you took advantage of the £5.00 per head donation from WPH to go to the Mollington Banastre, to be greeted by medieval jesters and welcomed into the "Dragon's Hall Courtyard". Residents spent time looking at the various craft stalls and spending a few "groats" on some last minute stocking fillers before going into the main restaurant for their lunch from the "Round Table" menu.

During the lunch everyone was given a raffle ticket for a chance to win one of the 14 fantastic raffle prizes, including £100 High Street vouchers, various bottles of spirits, boxes of chocolates and biscuits and a "Henry" Hoover.

Thanks go to our contractors and local businesses, who made the raffle such a success with their donations. Their generosity also made it possible for each resident to have a goodie bag of items including a diary, mini bottle of champagne, shortbread, pen and many other items.

The day was a huge success and the residents expressed their thanks to all those who helped to organise the event and make the day go so smoothly. Alfie Stephens from Wickham Close said "It was a very enjoyable day. The food was good and everyone had a great time."



A Day in the Life of...a WPH Supported Housing Resident

Lesley Lane is a resident of Wye Close, who is a very active volunteer and member of various resident groups and WPH panels. She talks us through a typical day.

9.30am Arrive at Clatterbridge Hospital, where I work two mornings a week on the Delamere Ward, which is a day ward for cancer patients who are coming in for their chemotherapy treatment.

10.00am Prepare a trolley of hot and cold drinks and biscuits for the day patients and make my way round the ward ensuring everyone has a drink. This can take some time as I catch up with all of them and they tell me how they are getting on.

12.00-1.00pm Make sure everyone has sandwiches and drinks for lunch before I leave for the day. All the patients are so positive and I find my time there very rewarding.

2.00pm After a very quick lunch, I head off to the Pop-in Club, which is held at Rock Ferry Library every last Friday of the month. I help out with the refreshments, the bingo and the raffle.

4.00pm Then it's home for a bit of relaxation. I have a quick look in my diary and see that I have another busy week coming up with a Residents' Association meeting and a Supported People Panel meeting.

**'you said...
...we did'**

At a recent meeting, the residents of Wastdale Mews said that they would like to be able to grow flowers and vegetables, but didn't have any facilities to do this. So they applied to WPH Community Grant. Their application was successful and they were able to buy a greenhouse and shed, both of which have now been erected and planting has commenced. (see photo under Resident Involvement on page 2)

Easter Competition

Competition Entry Form

Simply complete the quiz questions below and send with your name and contact details to: Supported Housing Team, Wirral Partnership Homes, 6 Europa Boulevard, Birkenhead CH41 4PE. All correct entries will be entered into a draw for £20 vouchers. Closing date for entries is Friday, 20th May 2011.

Name:

Address:

Telephone No:

Q1) Who starred in the movie Easter Parade?.

Q2) What is the Thursday before Easter called?

Q3) Which British gangster film stars Bob Hoskins and Helen Mirren?

Q4) What does the period of Lent symbolise?

Forthcoming Events

MONTH EVENT

April

- | | |
|------|---|
| 6th | Buddy Holly Show at the Floral Pavilion – residents from the Wallasey area |
| 12th | “Elvis Day” at The Talbot Hotel, Southport |
| 12th | Trip to Llangollen by Pensby schemes |
| 15th | Easter Bonnet Competition – Pop In Club, Rock Ferry Library |
| 21st | Easter Bonnet Competition: <ul style="list-style-type: none">• Vittoria Court at 11am• Sunningdale at 12 noon• Brackendale at 1pm |
| 29th | Royal Wedding Garden Party at Osborne Vale/Avenue |

May

- | | |
|------|---|
| 6th | Royal Wedding Party – Pop In Club, Rock Ferry Library |
| 27th | Hanging Basket Demonstration at Pop In Club at Rock Ferry Library |
| 29th | NHS – Healthy Eating Session at Pop In Club, Rock Ferry Library |

tbc Day trip to Llangollen by residents at Sunningdale

June

5th BIG LUNCH –Black Horse Hill, Scouts Hall

tbc Trip to Chester Zoo by residents at Sunningdale

If you would like further information about any of the above events, or would like to have an event in your area, please contact Sue Kurton on 0151 666 6030 or your Support Officer.

Competition Winner

Congratulations go to **Mrs Marjorie Kyffin** of Brookdale Close, Greasby, whose entry was the first correctly completed suduko puzzle to be drawn. Mrs Kyffin will be receiving a £20 Marks and Spencer voucher.

Alternative languages

إذا لم تكن اللغة الإنجليزية لغتك الأولى وتحتاج إلى المساعدة في ترجمة هذا المستند أو كنت تطلبه بتسويق مختلف، أو بحروف طباعة كبيرة، أو صوتياً أو بطريقة برايل، فيرجى الاتصال هاتفياً بالرقم 0151 606 3000.

ইংরেজি যদি আপনার মাতৃভাষা না হয় এবং এই ডকুমেন্ট অনুবাদের জন্য আপনার সাহায্য দরকার হয় অথবা এটাকে আপনি অন্য কোনো ফরম্যাটে, বড় ব্রহ্মের ছাপায়, অডিও বা ব্রেইলে পেতে চান, তাহলে অনুগ্রহ করে 0151 606 3000 নম্বরে ফোন করুন।

如果英語不是您的第一語言，而您需要這份文件翻譯版的協助，或您需要不同的格式，大字體印刷版，錄音版或盲人點字版，請撥電話 0151 606 3000 洽詢。

यदि अंग्रेजी आपकी प्रथम भाषा नहीं है और आपको इस दस्तावेज़ के आधांतरण में मदद चाहिए या आपको यह किसी अन्य फॉर्मेट में, बड़े अक्षरों में, श्रव्य रूप में या ब्रेल में चाहिए, तो कृपया इस नंबर पर फोन कीजिए: 0151 606 3000.

Jeśli język angielski nie jest dla Państwa językiem ojczystym i potrzebują Państwo pomocy z przetłumaczeniem tego dokumentu, albo też chcą otrzymać go w innym formacie, większą czcionką, w wersji audio lub napisany językiem Braille'a, prosimy o kontakt pod numerem telefonu 0151 606 3000.

ਜੇ ਇੰਗਲਿਸ਼ ਤੁਹਾਡੀ ਮੁੱਖ ਭਾਸ਼ਾ ਨਹੀਂ ਹੈ ਅਤੇ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਦਾ ਅਨੁਵਾਦ ਕਰਵਾਉਣ ਵਿੱਚ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਜਾਂ ਤੁਸੀਂ ਇਸਨੂੰ ਕਿਸੇ ਵੱਖਰੇ ਰੂਪ ਵਿੱਚ, ਵੱਡੇ ਅੱਖਰਾਂ, ਆਡੀਓ ਜਾਂ ਬ੍ਰੇਲ ਵਿੱਚ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 0151 606 3000 'ਤੇ ਫੋਨ ਕਰੋ।

Haddii Ingiriiska uusan ahayn luqaddaada koowaad iyo aad uu baahan tahay in lagugu caawiyo turjubaanka dokumentigaan ama aad ku rabto qaab kale, Daabacad Far Waa-weyn, dhegaysi ama farta indhoolaha Braille fadlan soo wac 0151 606 3000.

اگر انگریزی آپ کی پہلی زبان نہیں ہے اور آپ کو اس دستاویز کے ترجمے میں مدد کی ضرورت ہے یا آپ کو یہ کسی دوسری شکل جیسے چھاپے کے بڑے حروف، آڈیو یا بریل میں چاہیے تو مہربانی فرما کر 0151 606 3000 پر ٹیلیفون کریں۔